## Communication - Management - Governance Habit and acceptance of technology

T. KADYLAK, J. FRANCIS, S.R. COTTEN, R.V. RIKARD, T.W. MAKKI, R. LAROSE, H. TSAI. Extending the STAM: The role of habit in the acceptance of technology. Gerontechnology 2016;15(suppl):39s; doi:10.4017/gt.2016.15.s.612.00 Purpose Few technology acceptance models posit that habit, or the automaticity in media behavior resulting from repeated behavior<sup>1</sup>. should be included as a predictive factor of ICT adoption and use<sup>2,3</sup>. The more automaticity in behavior, the lesser cognitive resources are used to contemplate perceived benefits (PB) and ease of use (EU) of behavior2. We use a senior technology acceptance model (STAM)4 framework to investigate whether ICT habit mediates the relationship between both PB and EU with actual ICT use... Method Data came from longitudinal surveys of residents in 19 independent and assisted living facilities (n=302), located in the Deep South of the USA. Onethird of the participants received 8 weeks of ICT training. Our primary outcome was ICT use, assessed as the total number of online activities that participants enact at least once/month. Independent measures were PB, EU (lower score=more ease of use), and ICT habit. We controlled for study arm, type of living facility, age, and self-reported health status. Structure Equation Modelling (SEM) was used to assess 5-waves of panel data (collected over the course of 14 months). Results & Discussion SEM results show a positive direct effect between PB and actual ICT use ( $\beta$ =0.557, p<0.001). Similarly, initial results reveal a positive relationship between EU and ICT use (β=-0.086, p<0.001). When ICT habit was included into the path analysis the relationship between PB and actual ICT use was partially mediated by ICT habit (β=0.309, p<0.001). Additionally, the relationship between EU and ICT use was mediated by ICT habit (β=-0.032, p>0.05). Further, the pathway from PB & EU through ICT habit had a positive effect on ICT use (B=0.849, p<0.001). Our findings suggest that older adults' PB & EU are initially predictive of actual ICT behaviour, but -as ICT habits develop- these perceptions become less predictive for subsequent ICT use (Figure 1). Future ICT training programs should emphasize the development and assessment of ICT habits, as this may boost ICT use.

## References

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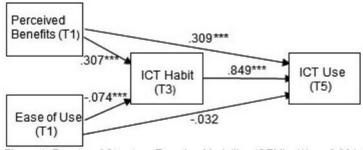


Figure 1. Results of Structure Equation Modelling (SEM);. \*\*\*=p<0.001; T1=pre-test; T3=5 months after pre-test: T5=6 months after T3